NINTEX WORKFLOW2007®

Success Story
YMCA

YMCA is a community based charity that delivers programs and services to help build strong people, strong families and strong communities across Australia. Working in partnership with government, non-profit groups and partners YMCA staff and volunteers deliver professionally designed programs every day in health and fitness, recreation, accommodation, child care, camping, youth and family services. YMCA has been assisting Australian's for over 150 years and provides programs and services to more than 500,000 Australians every week.

YMCA required an Active Directory provisioning and maintenance solution to enhance their new Microsoft Office SharePoint Server (MOSS) 2007 intranet. They approached an IT vendor in regards to creating a custom solution to meet their needs. The IT vendor advised they look at Nintex Workflow 2007 Enterprise Edition and its account provisioning functionality. Ian Craig, Chief Information Officer said "After evaluation YMCA decided to purchase Nintex Workflow 2007 Enterprise Edition based on the fact it fitted our requirements exactly, plus as a packaged solution was reputable, could be quickly implemented and was very cost effective".

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Nintex Workflow 2007 Enterprise Edition was installed on the YMCA SharePoint server environment and after just two days of creating the necessary workflows and SharePoint lists the IT team rolled out the functionality of Nintex Workflow 2007 Enterprise Edition Australia wide.

YMCA has found the account provisioning features of Nintex Workflow 2007 to have enhanced the usability of their MOSS 2007 intranet for both staff and management. The additional functionality has made SharePoint a corporate tool to manage user information rather than just an intranet. YMCA's staff across 35 multiple locations are now empowered to update their own contact information easily in a simple interface. Whilst management has gained simple workflow processes that help them oversee information updates. YMCA's staff are now accessing up-to-date staff contact information in the Outlook Global Address List rather than relying on hard copy phone and contact directories that have quickly been made redundant with staff changing roles and offices. YMCA's IT team are now saving 5 hours a week in provisioning actions, time that has now been allocated to more valuable tasks.

www.ymca.org.au

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